



## Save the Dates

**18th Annual Winter Marketplace**  
 December 9-11, 2011  
 Las Vegas, NV

**46th Annual Convocation and Exposition**  
 May 4 - 8, 2012  
 Nashville, TN

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## From the Chair

### *My Dear Colleagues,*

I hope you are enjoying and surviving this unbelievable heat wave and that the air conditioners are flowing for your residents and staff. 2011 has proven to be a very busy and productive year thus far for your College. Not only did we receive funding for our Mentoring Initiative, but we also hosted our Annual Convocation in New Orleans which was a huge success thanks to the Chair, Lonnie Bisbano and his team of volunteers as well as the dedicated ACHCA staff, all who received standing ovations at the Annual Banquet.



We exceeded once again our member renewal rate goals with a renewal rate of 92%-I hope this means you are happy with our current strategies and programs. Also noteworthy is the fact that we again increased the number of active members achieving certification. I hope their hard work and dedication inspires those of you who are still procrastinating. Our staff continues to do an exceptional job managing the operations and coordinating all the behind the scenes tasks that make an association function. We continue to have a fine force of volunteer leadership and committee members who dedicate so much time to ensuring the continued success of our programs and services. We still need many more and can always use your help in one way or another so please step up to the plate. We are gearing up for Winter Marketplace December 9-11 and thanks go out to Tony Restaino for again chairing this event this year. One of our long time members, Dan Suer, Ohio Chapter is chairing our Annual Convocation in Nashville, May 4-8, 2012, which promises to be the pinnacle of excitement as we celebrate our 50th anniversary as an association. Dr. Keith Knapp, KY Chapter and Past National Chair, will be organizing that celebration.

Last but certainly not least, I had the pleasure of attending the 2<sup>nd</sup> annual National Emerging Leaders Summit, sponsored in part by our own Academy of Long Term Leadership Development. Once again it was a privilege to participate and engage in meaningful dialogue on a number of different topics with those new to our profession. It is inspiring to see the passion alive in these folks and the lure of creativity and dreams that have brought them to our profession. My message to them and to all of us who continue to serve is never let that passion die or that fire be extinguished. It is what drew you to this profession years ago and it is what you should always revisit when you feel overwhelmed by responsibility, frustrated by regulatory interference or just plain drained. It comes to all of us at one time or another and I have seen too many great people leave our ranks because they didn't take the time to rejuvenate themselves. When is the last time you went on your own retreat? Not a family vacation or conference trip or even a romantic getaway, but a retreat, where you can reinvigorate your spirit of service and revitalize your soul. It is these periods of taking care of ourselves that keeps us on the cutting edge, rekindles our fire and refuels our passion for service.

Thank you as always for allowing me the opportunity to chair this great organization and for the camaraderie, friendship and support you have all offered. Have a great rest of the summer and hope to see many of you in Las Vegas!!! Take care of yourselves!!

Sincerely,

Timothy C. Dressman, CNHA, CALA, FACHCA  
 Chair, ACHCA Board of Directors

# President's Message

## *ACHCA Membership: The Value Proposition*



Traditionally, ACHCA's reason for being as an association is our mission of promoting leadership excellence in long term care. Years ago, belonging to one's professional association was routine and membership dues were often paid without questioning the benefit. Membership was viewed as a way to support the profession and that was seen as valuable enough to justify a lifetime of membership. Just as consumers have come to develop higher expectations of organizations, our members now want more value, in addition to advancing our mission or cause. Members scrutinize their dues investment and if it yields lower returns, membership is devalued or withdrawn entirely. Leadership at ACHCA must continually demonstrate the value that is returned to our members so that our association will be sustained into the future.

ACHCA has always had a unique blend of programs and services. The following is a summary of the benefits that ACHCA provides its members:

- **Networking and engagement:** Our online tools such as Peer2Peer and our social networking sites offer the opportunity for engagement so important in today's virtual world. Three national conferences, in addition to district and chapter events, provide critical person to person networking that leads to lifelong friends and professional colleagues across the state and country. Currently, a high profile IT task force is exploring strategies to enhance the connectivity of our members nationwide, engaging the broadest percentage of our members.
- **Advocacy:** ACHCA advocates for the professional administrator through its numerous long term care stakeholder relationships. ACHCA is an active participant in national initiatives to advance the voice of LTC leadership including the Advancing Excellence Collaborative, the LTC Quality Alliance, and The Center for Excellence in Assisted Living (CEAL). Leadership represents administrators on several national committees including the AHCA Quality Committee, the Wellsprings Board, and AMDA's Clinical Practice Guideline Committee. Our leadership advocacy and voice is a valuable membership benefit as ACHCA is the only association that focuses solely on the professional administrator and not the facility.
- **Information and Knowledge Collection and Distribution:** The ACHCA website has recently been enhanced to become a more robust information center for our members. Our conferences, webinars, and online education are of the highest caliber and provide our members with discounted leadership and business manage-

ment education and tools. Our Academy of Long Term Care Leadership and Development has positioned itself to be on the leading edge of advancing the profession of long term care administration. Its alignment with the National Emerging Leadership Summit, held annually in Washington, DC, and the evolving mentoring initiative are just two of its accomplishments the past few years.

- **Volunteer Opportunities:** ACHCA is a membership association and, as such, offers multiple opportunities for our members to learn through volunteerism. Volunteer opportunities include chapter and national leadership positions, committee participation, educational program design, and mentoring emerging leaders.
- **Business Partners:** Affinity Partners represent organizations that subscribe to ACHCA's high standards of excellence, and that agree to provide extraordinary value and service to ACHCA members. Our affinity partners include:
  - Advance for Long-Term Care Management
  - Arthur J. Gallagher Risk Management Services, Inc
  - Bank of America
  - Care2Learn
  - E-Health Data Solutions LLC
  - Job Target
  - Long Term Living Magazine
  - RediLearning, LLC

Our Member Benefit Partner Program is made up of organizations that provide products and services across the continuum of long-term care. [Click here](#) to take advantage of special offers and discounts available to ACHCA members.

For more information about your business partner members benefits go to: <http://achca.org/joomla/index.php/partners>

Leadership at ACHCA is interested in your ideas that enhance the value of membership and ensure our association's future. Please send your comments to [mgrachek@achca.org](mailto:mgrachek@achca.org)

Best Regards,

A handwritten signature in black ink that reads "Marianna Kern Grachek". The signature is fluid and cursive.

Marianna Kern Grachek, CNHA, CALA, FACHCA  
President and CEO

# Feature Article

## *Gearing Up for the Mandatory Office of Inspector General (OIG) Compliance Plan* By Tom Ealey

### **The Legal and Managerial Environment**

In 2009, the Patient Protection Accountability and Affordability Act [Title VI, Subtitle B, Sec. 6102] moved long term care conformity to a new realm by making a compliance and ethics plan *mandatory*. The date in which this will be mandated has yet to be determined.

### **History and Background:**

In 2000 and 2008, the OIG issued compliance recommendations for long term care. ([2000 OIG Compliance Recommendations](#) and [2008 OIG Compliance Recommendations](#))

A compliance plan can be considered evidence of *good faith* during audits and investigations in federal sentencing considerations. Our goal is to avoid ever getting close to a federal criminal proceeding.

In order to develop a compliance plan to meet the Patient Protection Accountability and Affordability Act, facilities must invest both money and staff time into the project. However, compliance can be good business. Just as many facilities use self-survey to monitor quality and regulatory compliance, the self-audit features of this plan can improve billing, documentation, and quality of care.

### **The Long Term Care Bull's-eye**

OIG guidance statements, for other providers, focus on billing integrity. However, for long term care, this emphasis has evolved into something broader: *the quality of care*. Quality of care includes reducing fraud and abuse, enhancing health care providers' operations, improving the quality of health care services, and reducing their overall cost.

### **The Long-term Care Advantage**

Much of the work required by a formal compliance program is already being completed by long term care facilities. New regulations, however, will require a more formal management framework and more documentation. Nonetheless, a well managed compliance plan could prevent regulatory, billing and financial problems, making compliance a money saving function.

### **Compliance Basics**

The OIG guidance statements are not intended to represent complete compliance plans, but outline basic requirements. The seven standard OIG recommendations for compliance plans are:

1. Designation of a compliance officer and compliance committee;
2. Development of compliance policies and procedures, including standards of conduct;
3. Developing open lines of communications;
4. Providing appropriate training and teaching;
5. Developing internal monitoring and auditing;
6. Responding to detected deficiencies; and
7. Enforcing disciplinary standards.

Effective plans are not derived from *cookbook* sources, or written to sit on a shelf. There is plenty of work ahead for many facilities, as the plan should be customized to fit a specific facility with specific needs.

### **Fraud and Abuse Risk Areas**

The OIG lists several operational categories in long-term care facilities ("Itcfs") presenting liability risks to the provider. The OIG expands on these areas of concern listed below.

#### **1. Billing Integrity**

Billing integrity is a major focus of the OIG. In fact, with other providers, billing integrity is the bulk of the concern. Not so long-term care.

The OIG specifically mentions concerns well understood in the long-term care industry 1) duplicate billing 2) Insufficient documentation and 3) false or fraudulent costs reports.

#### **2. Comprehensive Resident Care Plans**

The OIG considers resident care plan as an essential element of reducing risk. OIG is particularly concerned that resident care plans are...

- appropriately scheduled to allow full team attendance.
- include the physician in the planning process.

*(Continued on page 4)*

# Feature Article

(Continued from page 3)

- include complete clinical assessment before the meeting.
- involve open lines of communication among all members of the team.
- involve the resident, family, and any legal guardian in a Plan of Action (POA).
- document the length and content of each meeting.

### 3. Sufficient Staffing

Quality is often measured in terms of quantity of employees. While the OIG reviews the quantity, they put a specific focus on the appropriate clinical expertise of the employees.

### 4. Medication Management and Use of Psychotropic Medications

Management processes must be put in place to advance patient safety, minimize drug interactions, and insure discovery and correction or irregularities. Psychotropic medications create risks of violating two standards of care: inappropriate use of chemical restraints and a requirement to avoid unnecessary drug usage.

### 5. Resident Safety – mistreatment, neglect, abuse:

The OIG wants an effective compliance program to prevent or investigate/respond to incidences related to: 1. staff-on-resident abuse and neglect 2. resident-on-resident abuse, 3. abuse from unknown causes or sources. A confidential internal reporting mechanism and appropriate follow up are key any resident safety programs.

### 6. Anti-supplementation:

Medicare and Medicaid payments are designed, subject to available co-insurance or co-payments, as payment in full for covered items and services. Beneficiaries or any person in lieu of the beneficiary (e.g., family member, guardian) may be required to supplement the payments.

### 7. Anti-Kickback Regulations

Providers cannot buy or reward referrals of government funded residents. Compliance programs should monitor facility conduct with regard to purchases of goods, services and leases, as well as prohibiting direct or indirect payment or remuneration for referrals.

### Gearing Up

Although, the final regulations are not written and the exact start-up date is not yet known, there is no reason to wait to being gearing up a formal compliance program. First, look for the places where the work is already being done. This is where self-assessment and self-survey can be incorporated. Then, begin to build the formal structure needed for the plan. The plan can and should be customized to the size of the facility and the complexity of the care provided. There is not a one size fits all plan that can be implemented.

The heart of compliance is this – documenting sound management practices, quality care, and process integrity. With or without the government, this should always be our mission.

**Disclaimer: Legal advice should always be obtained from licensed and experienced legal counsel.**

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*Tom Ealey is an associate professor of business administration at Alma College in Alma, Michigan. He has more than three decades of work in health care as a CPA, management consultant, seminar leader executive and writer, including extensive work in long-term care.*

### BIBLIOGRAPHY

Original (2000) OIG Compliance Guidance for Long-term Care  
<http://oig.hhs.gov/authorities/docs/cpgnf.pdf>

Revised (2008) OIG Compliance Guidance for Long-term Care  
[http://oig.hhs.gov/fraud/docs/complianceguidance/nhg\\_fr.pdf](http://oig.hhs.gov/fraud/docs/complianceguidance/nhg_fr.pdf)

Patient Protection Accountability and Affordability Act  
See Title VI, Subtitle B, Sec. 6102 and following  
<http://thomas.loc.gov/cgi-bin/query/z?c111:H.R.3590>

**Registration Now Open**

## 18th Annual Winter Marketplace



**December 9-11, 2011 | Bally's Las Vegas | Visit [www.achca.org](http://www.achca.org)**

### *What Happens in Vegas?*

A Unique Educational and Networking Event for Long Term Care Leaders

- [Register online](#)
- [Register by mail or fax](#) (Advance registration ends November 4, 2011)
- View the [Exhibitor-Sponsor Prospectus](#) (Deadline November 4, 2011)
- [Click here](#) to reserve your room at Bally's at the ACHCA Group Rate starting at \$89/night



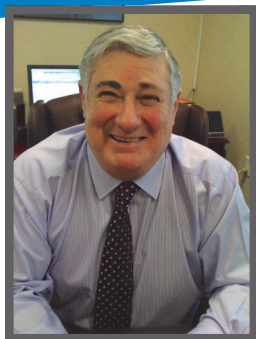
### *Are You Advancing Excellence?*

The Advancing Excellence Campaign is designed to assist nursing homes and their staff in providing the best care possible by making available free training, useful tools and practical guidance on quality improvement practices. Make sure you can access all of these benefits by signing up to participate today. Here's how!

1. [Click here](#) to visit the Campaign website to learn more or to join the campaign. This allows you and your staff access to free web-based training, guides and tools at no obligation.
2. Select at least three goals.
3. Set your targets and record your progress.

*ACHCA is a founding member and active partner in the Advancing Excellence in America's Nursing Homes Campaign.*

# Highlights from Convocation 2011



Invigorating, Educational, Entertaining...all of these words describe Convocation 2011. I had the distinct privilege of serving as your 2010 – 2011 Convocation Chair and am overwhelmed by the positive responses I have received about the conference. From all of the networking and camaraderie to excellent educational opportunities to spending time with our exhibitors learning about the innovative solutions on the market today, attendees left with a sense of professional rejuvenation.

The education was top notch and many hot topics were covered. One such hot topic was social media, where an educational track was offered for the first time. As administrators, this is a major development and Patty Cisco did an amazing job providing information from implementation, legal ramifications, and marketing using social media. Dave Horsager, our keynote speaker, also gave an inspiring presentation on how to become a leader which inspires trust.

For the first time in conference history, ACHCA hosted a “No Show” Event. All could participate by simply not showing up while still providing a donation. The “No Show” Event raised over \$10,000 and all profits received will go to benefit the Academy of Long Term Care Leadership and Development. Thank you to all who participated!

The Exhibit Hall provided a fun and informative way to review all the new projects on the market to enhance the field of long term care. The 2<sup>nd</sup> Annual student poster session was also held in the Exhibit Hall and participation in this event more than doubled this year. There were eleven student poster session presenters and four universities represented. All student members also received a Richard L. Thorpe scholarship to fund their conference registrations. Thank you to all of our exhibitors and students who participated in Convocation 2011.

The Conference concluded with our Annual Awards Banquet. This special time allowed us to recognize those chapters and leaders who are providing exemplary strategies within the field of long term care. Some of the faces were familiar to us, but there was also an aura of excitement from many newcomers.

Overall, Convocation 2011 left me feeling refreshed and renewed. I hope that all have reserved May 4 – 8, 2012 to attend Convocation 2012 in Nashville, TN. ACHCA will be celebrating its 50<sup>th</sup> anniversary, and it promises to be an event you will not want to miss. Thank you again from the bottom of my heart for allowing me to serve as your 2010 – 2011 Convocation Chair.

Sincerely,

Lonnie Bisbano, CNHA, FACHCA  
2010-2011 Convocation Chair

**46th Annual Convocation & Exposition**  
**May 4-8, 2012 | Nashville, TN**  
**Gaylord Opryland Resort & Convention Center**



**Stay Tuned for More Information.**

**For exhibit and sponsorship opportunities, contact Ginger at [ginger.walker@achca.org](mailto:ginger.walker@achca.org)**

**[www.achca.org](http://www.achca.org)**

# Highlights from Convocation 2011



Tim Dressman, CNHA, CALA, FACHCA, Chairman of the Board, thanks exhibitors for their participation in Convocation 2011 during a reception.



Attendees discuss the basic building blocks of leadership during Joanne Smikle's presentation on Process-Based Leadership.



Attendees learn about products and solutions provided by Omnicare, a platinum sponsor for Convocation 2011.



Alan Swartz, CNHA, FACHCA and Marianna Grachek, CNHA, CALA, FACHCA, ACHCA President & CEO cut the ribbon to officially open the 2011 Convocation Exhibit Hall.

# Highlights from Convocation 2011



Emmanuel Ikomi from Dovers, MA accept the New Administrator Award during the 2011 Awards Banquet.



Daniel Shields, CNHA, FACHCA exudes excitement upon the realization he won the Academy 50/50 Raffle. The raffle raised over \$1,000 for the Academy of Long Term Care Leadership and Development.



The New Jersey Chapter takes a moment to celebrate awards accomplishments, both individual and chapter level.



# 2011 ACHCA Award Winners

## Individual ACHCA Award Winners

Doyle Love, CNHA, FACHCA

*Distinguished Administrator Award – East Ridge, TN*

Emmanuel Ikomi - *New Administrator Award – Danvers, MA*

Larry Slatky, CNHA, FACHCA

*Distinguished Service to ACHCA Award – Uniondale, NY*

Julian Rich, CNHA, FACHCA

*Outstanding Member Award – Haverhill, MA*

Chap Nelson, FACHCA – *Outstanding Member Award – Gray, GA*

Melanie Hankinson – *Outstanding Member Award – Knoxville, TN*

Leah M. Klusch, FACHCA – *Education Award – Alliance, OH*

Steve Levenson, MD – *Journalism Award – Baltimore, MD*

Nicholas Castle, PhD – *Public Service Award – Pittsburg, PA*

## Chapter Excellence Award Winners

Maine Chapter – *Leaders as Mentors & Chapter Newsletter*

Massachusetts Chapter – *Supporting Those Who Support Us*

Michigan Chapter – *NAB Exam Review Class in Collaboration with Trade Association*

New Hampshire Chapter – *New Hampshire Chapter Newsletter*

New Jersey Chapter – *NJ-ACHCA: Not Business as Usual*

## Student Poster Session Presenters and Richard L. Thorpe Scholarship Recipients

Alicia Albert – *University of Wisconsin Eau-Claire*

Tajudaullah Bhaloo - *University of Texas*

Rebecca Brunz - *University of Wisconsin Eau-Claire*

Heather Ceaser - *University of Wisconsin Eau-Claire*

Lynette Gregory - *University of Louisiana at Monroe*

Amanda A. Holup - *University of South Florida*

Marleah Keuler - *University of Wisconsin Eau-Claire*

Ashley Kornoff - *University of Wisconsin Eau-Claire*

Emily Rickman - *University of Wisconsin Eau-Claire*

Kelly M. Smith - *University of South Florida*

T.Kali S.Thomas - *University of South Florida*

## Facility Leadership Award Winners

Sheila Bachtel – *Greenbriar Nursing Center, Diberville, MS*

Kyle E. Baker – *Golden Living – Shenandoah Valley, Buena Vista, VA*

Amanda Chase – *Cross Keys Village – The Brethren Home Community, New Oxford, PA*

Kamran Chaudhry – *Qualicare, Detroit, MI*

Kenneth Chisholm – *Windemere Nursing & Rehabilitation Center, Oak Bluffs, MA*

Guy W. Crosson, CNHA, FACHCA – *Life Care Center of Red Bank, Chattanooga, TN*

Cheryl Emerson – *Fernhill Estates, Portland, OR*

Kevin W. Evans – *Grandvue Medical Care Facility, East Jordan, MI*

Sr. Marion Farrell – *St. Anne Villa, Florham Park, NJ*

Melissa Fijalkowski – *Emerald Coast Rehabilitation Center, Fort Walton Beach, FL*

Jeffrey A. Gopen - *AVIV Centers for Living: The Jewish Rehab Center, Swampscott, MA*

T. J. Hicks, Jr., - *St. John Healthcare & Rehabilitation Center, LLC, Albuquerque, NM*

Barbara Howard – *Queen City Nursing Center, Meridian, MA*

Helaine B. Ledany, CNHA, FACHCA – *Buckingham at Norwood, Norwood, NJ*

Belinda Leung – *Bellaken Garden & Skilled Nursing Center, Oakland, CA*

Kathleen Leverenz – *Regency on the Lake, Ft. Gratiot, MI*

Jake Lighton – *Sussex County Homestead, Newton, NJ*

Doyle Love, CNHA, FACHCA – *Life Care Center of East Ridge, East Ridge, TN*

Glen D. Lowery – *Fountain View of Monroe, Monroe, MI*

Rita C. Lynch – *Edgehill Health Center, Stamford, CT*

Mary E. Magner, CNHA – *Hickory House Nursing Home, Honey Brook, PA*

Sandra B. Mahoney, FACHCA – *Wachusett Extended Care, Holden, MA*

Sandra Martin, FACHCA – *Long View Nursing Home, Manchester, MD*

Karen McMichael, CNHA – *Heritage Inn of Sandersville Health & Rehabilitation, Sandersville, GA*

Marilyn J. Miller – *Camelot Nursing Center and Rehabilitation, Farmington, MO*

Debra A. Mims, CNHA – *Lillian Carter Health and Rehabilitation, Plains, GA*

Patrick J. O'Connor, CNHA, FACHCA – *Life Care Center of Attleboro, Attleboro, MA*

Lisa B. Poskanzer, CNHA, FACHCA – *Elizabeth Seton Pediatric Center, New York, NY*

Earnest K. Ragin – *Norwegian Christian Home & Health Center, Brooklyn, NY*

Anthony J. Restaino, FACHCA – *A. Holly Patterson Extended Care Facility, Uniondale, NY*

Julian Rich, CNHA – *Penacook Place Skilled Nursing and Rehab, Haverhill, MA*

Denise Riley Okun, FACHCA – *Goddard House Skilled Nursing & Rehabilitation Center, Jamaica Plain, MA*

Jeanne V. Sanders – *Golden View Health Care Center, Meredith, NH*

D. Philip Shockley – *Renaissance Gardens at Brooksby Village, Peabody, MA*

Jason Smith – *The Courville at Nashua, Nashua, NH*

Buffy M Tyroun – *Avalon Care Center Federal Way, Bountiful, UT*

Christine M. Vitale, CNHA, FACHCA – *Fall River Jewish Home, Fall River, MA*

Myrna E. Wynn – *Benjamin Healthcare Center, Boston, MA*

# Book Review

Book: *Ending Hospital Readmissions: A Blueprint for SNFs*

Author: Barbara Acello, MS, RN

Publisher: HCPro, Inc

Date published: 2011

Category: Leadership/Administration

Reviewer: Ken Reynolds, CNHA, FACHCA

Rating:   X   5: I couldn't put it down  
\_\_\_\_\_ 4: Highly recommend reading  
\_\_\_\_\_ 3: Nice but it didn't move me  
\_\_\_\_\_ 2: Not on my favorite's list  
\_\_\_\_\_ 1: Don't bother reading

*Ending Hospital Readmissions* is one of the timeliest and informative books I have read in quite awhile. The author, Barbara Acello, RN, begins by defining the problem of readmissions from SNFs to hospitals in a way that is understandable and logical. This book steers away from abstract thoughts by providing clear and concise descriptions of facts.

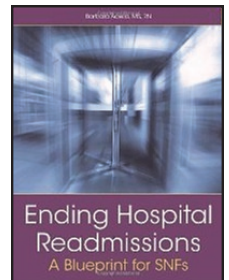
Ms. Acello unmistakably defines the causes of avoidable hospitalizations. In the text, the importance of communication between doctors, nurses, and discharge planners from both hospitals and SNFs are emphasized. The analysis of *The Weekend Exodus* was of particular interest. After thoroughly describing and analyzing the scope of the problem, numerous solutions are offered which could prove invaluable to long term care nurses and administrators.

The book also provides a wealth of resources throughout the appendices. These contain tools and checklists which will assist in early detection of problems and will provide guidance for staff to avoid non-essential transfers.

This book is highly recommended as a resource for all long term care nurses and administrators. In today's health care environment, the content of this book should be a part of the normal orientation and in-service training of all nursing personnel. The cost of this book will be miniscule in comparison to the savings it can bring if the suggestions presented are properly implemented.

## Available for Purchase at Amazon.com

Want to read *Ending Hospital Readmissions: A Blueprint for SNFs*?



[Click here](#) to purchase it from Amazon.com. The author, Barbara Acello, is offering ACHCA members a 20% discount coupon. To receive the coupon, please send her an email at [bacello@spamcop.net](mailto:bacello@spamcop.net).



## Book Reviews & Article Submissions



ACHCA is looking for **book reviewers** and **authors** to contribute reviews and leadership articles for the *Long Term Care Continuum* newsletter.

Book review forms are available and are quick and easy to complete. If you are interested in becoming a book reviewer, [click here](#) to download the book review form. If you are interested in having an article published in *Long Term Care Continuum*, [click here](#) to review our editorial guidelines.

All articles are reviewed by our Editorial Review Panel for inclusion in our newsletter. If you are interested in serving on the ACHCA Editorial Review Panel to review substantive articles published in *Continuum*, please contact us at [news@achca.org](mailto:news@achca.org).

# Chapter & Member News

## Chapter News

The **Connecticut Chapter** will be hosting its Chapter Sunset Cruise on the Connecticut River on **August 18th**. Watch for announcements on the [calendar page](#) of their website. [Click here](#) for the event flier for the Sunset Cruise.

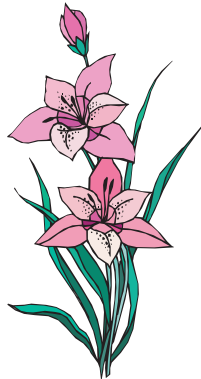
The **New Jersey Chapter** will be hosting an MDS seminar presented by Leah Klusch on **September 8, 2011** - 9:30am-3:30pm at the Health Center at Bloomingdale in Bloomingdale, NJ. [Click here](#) for program and registration information

The **New York Chapter** is currently accepting presentations for it's 43rd Annual Convention held March 18-21, 2012 at Villa Roma Resort and Conference Center in Callicoon, NY. [Click here](#) for the Call for Presentations (**Due Sept. 26, 2011**)

## In Memoriam

ACHCA is saddened to report the passing of the following members in the past year:

Dr. John F. Bergner (Florida)  
Rev. Lester Fair (Minnesota)  
Richard Lewis (Massachusetts, Rhode Island)  
Richard Snook (Florida, Missouri, Texas)



## Share Your News

New job? On the move? Chapter Event?  
Share news with your peers in both ACHCA  
eNews and *LTC Continuum*!  
Submit news items to [news@achca.org](mailto:news@achca.org).

## Update Your Contact Information

Are you receiving eNews and hard copy information from ACHCA? If not, we don't have your current contact information. Send an email to [membership@achca.org](mailto:membership@achca.org) or call (202) 536-5120 with your current contact information so that we can update our records!

## Member News

Congratulations to **Tim Dressman, CNHA, CALA, FACHCA** and the St. Leonard Community! St. Leonard was recently named the nation's first Certified Vital Life Community by Vital Nation. [Click here](#) to read more.

Congratulations to **Phil Dubois, CNHA, FACHCA** on his April 2<sup>nd</sup> marriage to Karen Blackstone. We wish you all the best!

It's a girl! Congratulations to **Eric Hadley, CNHA, CALA, FACHCA** and family on the birth of daughter, Martha Elizabeth.



Congratulations to **Philip Jean, CNHA, FACHCA** who started a new position on July 18th. Mr. Jean is now Vice President of Elder Care Services/Administrator for St. Mary's Health System in Lewiston, ME.

Kudos to **Dave Oriol** and **Bob Oriol**, brothers and owners/operators of Oriol Health Care, who were recently featured in the Worcester Business Journal. [Click here](#) to read the article.

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Linked  in

[Click here](#) to join our group on LinkedIn



## Earn Online CEUs

For your convenience you can earn CEUs anytime from ACHCA's website. [Click here](#) to view the programs available. [Click here](#) for upcoming webinars.

# Member Updates

## Donations

All gifts, memorials, and tributes received by ACHCA are gratefully acknowledged. They honor the individual in a special way and enable ACHCA to fulfill its mission. This issue acknowledges donations received between March 1 and June 30, 2011. Donations received after June 2011 will be acknowledged in a subsequent issue of Continuum.

Erane Allen	Katie Lynes
Denise Allen	Sally McCoy
Susan Anagnostou	Mary Helen McSweeney-Feld
CC Andrews	Med-Mizer, Inc
Cydney Bare	Rudy Michalek
Norda Bellantoni	Whitney O'Donnell
James Berg	Denise Riley Okun
Michelle Berry	Douglas Olson
Sharon Bixler	Kathleen Pajor
Linda Brooke	Partners Pharmacy
Richard Brown	Eli Pick
Kendall Brune	Lisa Poskanzer
Kim Campbell	Thomas Reek
Daniel Cavolo	Anthony Restaino
Walter Collins	Karen Reynolds
Phillip Crawford	Kenneth Reynolds
Guy Crosson	Julian Rich
Timothy Dressman	Gary Riffe
Scott Edens	Michael Riffle
Stephen Esdale	Charles Robinson
Kevin Evans	Janet Rodriguez
James Farley	Elizabeth Sarro
Susan Farris	Molly Savard
Lowell Fein	Mary Louise Sayles
Mark Finkelstein	Raymond Schumacher
Nancy Foster	Russell Schwartz
Functional Pathways	Roxie Severance
Roxanne Galloway	Christian Shelton
Stephen Garde	John Sheridan
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Hugh Hall	D.Philip Shockley
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*Director At Large*

# Member Updates

## *Fellow Emeritus Award Issued to Retired Nursing Home Administrator*



On Sunday June 26, 2011 Board Member, Sue Hoffman, CNHA, FACHCA had the great pleasure of presenting Violet Myers, FACHCA Emeritus, with her Fellow Emeritus certificate. Violet has been a member of ACHCA since 1973 and continues to remain active in the field of long term care as a resident of St. Mary

Manor in Lansdale, PA. At 95 years old, she is active in the daily lives of everyone she meets – she volunteers 4 days a week in the community gift shop, is president of the Legion of Mary and is true to her very nature by assuring residents have everything they need and staff provides excellent care through her constant reminders to them all.

Violet was an active member of the 125<sup>th</sup> brigade in England during WWII before coming to the USA where she began working in a nursing home. Within a short 6 weeks, her work ethics awarded her the position of supervisor. While managing the nursing home, Violet lived on the second floor and would fill in any position, any time. When it became time for Violet to seek her administrator license, she did not qualify to sit for her NHA because her high school diploma was not obtained in the USA. Not to be deterred, Violet went back to high school where she obtained her GED. Violet continued to work as a licensed NHA until her retirement in 1994.

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As a long standing member, Violet attributes the College to providing wonderful educational opportunities that have allowed her to continue to grow while permitting her to meet many wonderful people throughout the years. She continues to read Provider magazine and provides staff with articles she feels they need to advance themselves.

Sue Hoffman shared that on a personal note, it was not until the moment when she arrived at Violet's door did she realize that she had the distinct pleasure of actually working with/for Violet many years ago. She was a part time evening Nurse's Assistant. Sue remembers employees were always on our toes because they never knew when Mrs. O was going to come down stairs. Some 20 years later Sue certainly wonders – did Violet indirectly influence her in to become a NHA some 20 years later?

Congratulations to Ms. Violet Myers on her Fellow Emeritus. You are very appreciated for all you have done for the College.



Board Member, Sue Hoffman, CNHA, FACHCA presents Violet Myers, FACHCA with her Fellow Emeritus certificate.

# New Members

## *ACHCA Welcomes the Following New Members (March - June, 2011)*

Camela Adcock – Clarksville, TN  
Gisselle Aguirre – White Plains, NY  
Mary Alka – Yuma AZ  
Olayinka Amodu – Lawrenceville, GA  
Katherine Andes – Denville, NJ  
Kevin Armour – Erie, PA  
Debra Babe – Milford, NJ  
Sheila Bachtel – D'Iberville, MS  
Kyle Baker – Buena Vista, VA  
Randy Balecha – Rocklin, CA  
Karl Bartscht – Dexter, MI  
Adam Beck – Lincoln, NE  
Lori Bellinger – Toledo, IA  
Jason Bennett – Sandusky, OH  
Heather Berchem, - New Haven, CT  
Ian Bernard – USAF Academy, CO  
Michelle Berryman – Ypsilanti, MI  
Teresa Bertrand – Brooklyn, NY  
Tajudaullah Bhaloo – Houston, TX  
Darrell Biddix – Pawleys Island, SC  
Richard Biscotti – New York, NY  
Linda Bittman – Verona, NJ  
Jeannette Blinn – Marlton, NJ  
Chadwick Bogar – Harrisburg, PA  
Josef Bogdan – Mount Laurel, NJ  
Donald Bongarzone – Marlborough, MA  
Jonathan Boyar – Las Vegas, NV  
Paula Bracken – Indiana, PA  
Alicia Brown – Tampa, FL  
Keith Brown – South Windson, CT  
Michelle Brown – Oklahoma City, OK  
Lisa Burkhart – Galena, OH  
Araceli Cabral – Corpus Christie, TX  
Avonna Cain – Biloxi, MS  
Amanda Chase – New Oxford, PA  
Kamran Chaudhry – Detroit, MI  
Bernie Cignavitch – Charleston, SC  
Brett Coble – Ardmore, OK  
Lisa Cooney – Waterford, MI  
Tiffany Cox – Prestonsburg, KY  
Diana Cox – Hanover, NH  
Alisha Craft – Kinsley, KS  
Teriann Cronin – Medford, NV  
David Culley – Johns Island, SC  
Gerard Dahill - Clearwater, FL

Benjamin Dale – Albany, GA  
Mary Davis – Hopkinton, MA  
Concelor Davis – Chicago, IL  
Joseph Devore – Naples, FL  
Stephanie Dewees – West Liberty, OH  
Lori Duckworth – Boscawen, NH  
Stephanie Duke – Canal Winchester, OH  
Patty Eisenmann – Sand Springs, OK  
Cheryl Emerson – Gresham, OR  
Megan Engfer – Oregon, WI  
Danielle Federico – Norwood, MA  
Melissa Fijalkowski – Pace, FL  
John Fitts - Oldsmar, FL  
Jennifer Flaata – Boston, MA  
Colleen Flynn – Nashua, NH  
James Freeman – Tupelo, MS  
Christopher Frere – Mesa, AZ  
Michael Gabriel – Hamilton, NJ  
Carole Galea – Ann Arbor, MI  
Rodney Gauvin – Coventry, RI  
Nicole Giorgi – Chardon, OH  
Jeffery Gobbert – Crossville, TN  
Annette Goodwin – Spartanburg, SC  
Melissa Graham – Caribou, ME  
Mary Grochowski – Orangeburg, NY  
Kameelah Guthridge – Columbus, OH  
Thomas Hackney – Birmingham, AL  
William Hamilton – Brick, NJ  
Holly Harmon – Palermo, ME  
Machelle Harris – Reno, NV  
Kerry Hart – Cheshire, CT  
Daneka Hedges – Marietta, OH  
Henry Helo – Crowley, LA  
T.J. Hicks – Albuquerque, NM  
Amanda Holup – Tierra Verde, FL  
Robert Hubbartt – Athens, TN  
Julie Hull – New Oxford, PA  
Karen Hurst – Norwich, CT  
Mohamed Hussain – Windsor, CT  
Alise Ionashku – Atlanta, GA  
Vanessa Italiano – Deerfield, IL  
Preston Jones – Aiken, SC  
Aileen Jones – Terrance Park, OH  
Ariela Kauffman – Los Angeles, CA  
Cheryl Knupp = Litchfield Park, AZ

Lisa Krohn – Phoenix, AZ  
Earnestine Latham – Chesterfield, MI  
Kathleen Leverenz – St. Claire, MI  
Padma Lewis-Marks – Boca Raton, FL  
LIFEGAS/Linde RSS – Wallington, CT  
Tyler Lofe – Rembert, SC  
Dilane Lofton – Steger, IL  
Jacklyn Lowe – Snyder, TX  
Glen Lowery – Monroe, MI  
John Luckett – Caledonia, MI  
Kathleen Luttrull – Stanton, TX  
Christina Malone – Berkeley Springs, WV  
Allison Marshall – Howell, NJ  
Tammy Martin – Amory, MS  
Jeffrey Martin – Derby, NY  
Brian McBee – Beaufort, SC  
Laurie McCauley – Worden, MT  
Joseph McDonough – Stoughton, MA  
Terri Mehrens-Jones – Elcampo, TX  
Stephen Miles – Soap Lake, WA  
Marilyn Miller – Caledonia, MO  
Kendra Mulloy – Palm Harbor, FL  
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Linda Odaynik – North Haven, CT  
Heath Odom – Mississauga, ON  
Omnicare of Connecticut – Cheshire, CT  
Randolf Palmaira – Fresh Meadows, NY  
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Point Click Care – Mississauga, ON  
Larry Potter – Huron, SD  
Kelly Pruitt – McColl, SC  
Ted Purdy – Claremont, NH  
Elizabeth Rata – Jersey City, NJ

# New Members

## *New Members (March - June, 2011)*

Cori Reese – Milledgeville, GA  
Susan Richards – Rome, NY  
Jacque Richardson – Pawleys Island, SC  
Janet Rodriguez – Framingham, MA  
Donna Rogers – St.Pete, FL  
Sheryl Rosenfield – Brooklyn, NY  
Valerie Savidis – New York, NY  
Bradley Schutjer – Harrisburg, PA  
Schutjer Bogar LLC – Harrisburg, PA  
Janet Shahan – Wolcott, CT  
Ricky Shrewsbury – Pipestem, WV  
Kelly Smith – Tampa, FL  
Edmund Smith – Peoria, AZ  
Carolyn Snedeker – Erie, PA  
Christopher Stach – Canal Fulton, OH  
Megan TenEyck – Meridan, MS  
Kali Thomas – Tampa, FL  
Selma Thomas – Brooklyn, NY  
Pamela Tokarczuk – Ringwood, NJ  
Jose Torres – Cayey, PR  
Laurie Trlak – Kokomo, IN  
Anthony Twardowski – Springfield, IL  
Buffy Tyroum – Bountiful, UT  
Rebecca Veniscofsky – Waterton, CT  
Theresa Viscardis – Hickory, NC  
Mike Ward – Clearwater, FL  
Laura Weaver – Wallingford, CT  
Ginger Webb – Fulton, MS  
Chad Williams – Fancy Gap, VA  
David Wolmark – Lakewood, NJ  
Katrina Woodward – Windsor, CT  
Vodney Wynn – Mattapan, MA  
Angela Yearwood – East Orange, NJ



## *New Certified Administrators (March 1 - June 30, 2011)*

Michael Barry, CNHA – Macon, GA  
James Byrge, CNHA – Port Angeles, WA  
Angela Cerna, CNHA – Chimacum, WA  
Sara Delahoyde, CNHA – Omaha, NE  
Duncan Hunter, CNHA, FACHCA – Springfield, MA  
Kevin McElroy, CNHA, CALA, FACHCA – Williamsburg, VA  
Dianna Shaw, CALA – Providence, RI  
Mark Yantek, CNHA – Farview Park, OH

## *New Fellows (March 1 - June 30, 2011)*

Paul Duranczyk, FACHCA – Santa Rosa, CA  
Ted Eliopoulos, CNHA, FACHCA – Lynnfield, MA  
Ernest Graypel, FACHCA – St.Louis, MO  
Eric Hadley, CNHA, CALA, FACHCA – Mount Pleasant, SC  
Philip Jean, CNHA, FACHCA – Lewiston, ME  
Susan LaNinfa, CNHA, CALA, FACHCA – West Warwick, RI  
Violet Myers, Fellow Emeritus – Lansdale, PA  
Chap Nelson, FACHCA – Gray, GA  
Patrick O'Connor, CNHA, FACHCA – Attleboro, MA  
Pamela O'Rourke, CNHA, FACHCA – Thomaston, GA  
Alan Richman, CNHA, FACHCA – Needham, MA

### ***Maintain Your Fellow Credential***

The ACHCA Board of Directors recently approved a new policy to go into effect on October 1, 2011.

The Fellow credential (FACHCA) is the highest form of membership, and once membership expires, the FACHCA credential is lost. Please take note of your membership renewal reminders and pay your dues on time. If your membership has lapsed for 60 days or more, FACHCA reinstatement will require a new membership application and a fellow application fee of \$250. For more information contact Janet Spence at [jspence@achca.org](mailto:jspence@achca.org).

[Click here](#) for more information about becoming a Fellow.

# ACHCA Partners

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We proudly recognize our Affinity Partners--organizations that provide products and services to administrators from across the continuum of long-term care and aging services administration. Affinity Partners represent organizations that subscribe to ACHCA's high standards of excellence, and that agree to provide extraordinary value and service to ACHCA members.

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## Business Affiliate Members

As the premier association for long term care administrator professionals, ACHCA offers businesses and organizations unique access to the long term care community. As an ACHCA **Business Affiliate Member**, companies have the opportunity to interact with long term care leaders and stay on top of industry issues.

For more details on the benefits of a Business Affiliate Membership, [click here](#).

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